



Job Description

National Support and Development Worker

Purpose of Role:

- The National Support and Development Worker will facilitate the building of links between the local Traveller community, the local MABS service and other related service providers such as the CIS. Such links will promote financial inclusion by empowering the Traveller Community to access affordable savings, credit and financial entitlements and deal with over indebtedness by accessing mainstream services.
- To Co-ordinate, organise and facilitate the building of networks between the local MABS services, related service providers such as the Citizen Information Services (CIS), Local Area Partnerships and the local Traveller community (Travellers, Traveller Organisation, and Community Development Projects).
- Participate in the development of strategies to promote MABS within the Traveller community through the use of media, literature, exhibitions and other appropriate channels, e.g. National Traveller MABS website
- To support and facilitate the Traveller community in identifying ways in which MABS can best address the needs of the Traveller community and support the local MABS in addressing the needs of the local Traveller population
- Facilitate in building and maintaining effective working relationships with local support services, such as the CIS or financial institutions for the benefit of the Traveller community
- Document the issues identified by Money Advisers and Travellers and draw on this information to identify policy issues and possible solutions.

Main Duties & Responsibilities:

- Identify and make recommendations on MABS accessibility to all and make recommendations on a model for best practice
- Identify and develop potential projects to promote alternative and innovative methods of financial inclusion appropriate to the needs of the Traveller community
- Periodically evaluate and reflect on the Traveller community's use of MABS services. Gather data and compile local, regional and national reports to assist in the development of future strategies
- Document and communicate to the Coordinator on an ongoing basis policy related issues identified at local level
- Support the Co-ordinator with the preparation of reports, submissions and policy work within the context of the aims and objectives of National Traveller MABS Strategic plan 2019 -2021
- Keep abreast of legislation, policy and practices and attend training courses, seminars and meetings as directed by the Co-ordinator
- To perform other duties, appropriate to the role, as may be required and agreed with the Co-ordinators and Board of Management

Salary scale: Salary scale is currently **€35,831 - €51,616** (including 2 long service increments). It is anticipated that new entrants to the MABS service will be appointed on the 1st point of the scale. Incremental credit should it be awarded will be based on the information contained in the application for the post.

Reporting:

The role will report directly to the coordinators of National Traveller MABS.

National Traveller MABS is funded and supported by the CIB

Person Specification

Relevant Work Experience

1. Relevant Third level qualification in Community Development or equivalent
2. Have directly relevant experience in community development, facilitation, organising networks, and empowering communities to address issues
3. Have a strong understanding of issues faced by Travellers experiencing financial exclusion and display knowledge of how community development and support can address those issues

Essential Knowledge, Skills and Experience

1. A proven ability to facilitate community development and supporting services to address the needs
2. A strong understanding of financial exclusion and the barriers faced by marginalised communities in accessing such services
3. Demonstrable communication skills, the ability to organise, co-ordinate and deliver on projects
4. Ability to produce high quality written material and resources
5. Good computer skills

Successful Candidate will:

- Be committed to community development ethos, combatting financial exclusion and opening up access to financial services for the Traveller community
- Be flexible, dynamic, and able to work as part of a team
- Be able to prioritise and work effectively
- Be able to work on your own initiative
- Contribute positively to National Traveller MABS aims and objectives
- Have access to own transport with full clean drivers license and be prepared to travel as required